

Our cancellation policy varies based on if it's a weekly fitness class, a personal training session, a special events, or other type of session, etc. Please speak with a Hayward Fitness Fanatics staff member, or request info regarding our cancellation policies prior to signing up for any membership, event or session.

Certain classes, events, workshops, sessions may require clients to cancel a reservation at least 1 hour and up to 24 hours prior to the start of class.

You may cancel a reservation in person, by email, or by phone, 1-24 Hours before the start of class with no charge, depending on the set policy of the class.

If you cancel after the cancellation period or No Show for a class you pre-registered for, you forfeit your class & you will automatically be charged the original fee for a late cancel/No show.

To best facilitate the needs of our clientele, we want to make sure that reserved spaces for classes, events, sessions and workshops are filled. Often times, we also have instructors that prep class just for you, so out of consideration to their effort and time please help us help you, so everybody wins!